

Privacy Notice

ECM Britain is committed to respecting and protecting your privacy.

This policy sets out how we use and guard your personal information in accordance with Data Protection Regulations and will be subject to amendment from time to time to accommodate legislative or operational changes.

Who we are

We are European Christian Mission Britain. ECM Britain is a registered charity (no. 1059464) and company limited by guarantee (no. 3277668).

The registered address is:

34/35, Moulton Park Business Centre, Redhouse Road, Northampton NN3 6AQ.

We work with European Christian Mission International (UK registered) and its mission partners throughout the world. We refer to that as the ECM network.

What is your personal information?

Personal information refers to data that we collect about you as you interact with us, which allows us to identify you as an individual. This could include items such as your name, gender, date of birth, address, telephone number, email address, credit card or bank details.

How do we use your personal information?

We will use your details in ways such as:

- dealing with pledges and donations that you make, including Gift Aid donations
- sending you publications and information you have requested
- providing you with updates about our vital ministries across Europe, funding needs, events and other opportunities to be involved
- dealing with any orders that you may have submitted
- notifying you of changes to, or asking your opinion of our services
- dealing with job applications and mission roles
- keeping records of your relationship with us, including how you would like to hear from us (your communication preferences)

We use this information to serve supporter needs and make efficient use of our resources in engaging understanding and support. We actively look for consent to communicate with you in the way that best serves your preference. You may change your contact preferences at any time by:

- Emailing ecm.gb@ecmi.org
- Telephoning +44 (0)1604 497603
- Writing to our registered address (above)

We will store your personal information only for as long as is appropriate for the relevant activity, or for as long as we are legally required to hold it in order to fulfil our statutory obligations (e.g. the collection of Gift Aid is subject to HMRC auditing up to seven years after donation).

We take appropriate action to make sure that your personal information is accurate, up to date and stored in a secure manner and only used for the purposes for which it was provided.

Will we share your personal details?

We will not sell, exchange, give or trade your personal information with third parties for marketing purposes.

On occasion we may pass your details on to our approved third party service providers in order to carry out tasks on our behalf (such as processing financial transactions, sending post and email, providing you with goods or services, fulfilling information requests or analysing data). Whenever we use third party service providers we only provide the minimum of information necessary and have a contractual obligation for the data to be processed in compliance with the European Data Protection regulations. In order to ensure the security of your donations, our secure online donation pages are processed by a third party payment processor specialised in this area.

We will not share your personal details outside the ECM network, except when required to for meeting a legal or regulatory requirement (e.g. Gift Aid). Those with whom we share your details may only use it to perform these functions and may not use them for any other reason.

How to contact us:

We want to keep your information up to date so that we can communicate in the most relevant way for you. Please let us know if you change your details (name, address, telephone number or email) or if your communication preferences change.

You may request us to inform you of what data we hold about you or request deletion of that data within our targeted response of 30 days. If you have any questions regarding our privacy notice please email ecm.gb@ecmi.org

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Telephone: +44 (0)1604 497603